



Privacy Policy

Accuindex Limited

[Version 3 — Effective date: 20 July 2026]

Accuindex Limited ("Accuindex", "we", "us", or "our") is committed to safeguarding and preserving the privacy of visitors to our website and users of our services.

Accuindex Limited is a company incorporated in Mauritius (registration number 167867 GBC), with its registered office at *The Cyberati Lounge, Ground Floor, The Catalyst, Silicon Avenue, 40 Cybercity, 72201 Ebène, Republic of Mauritius*, and is licensed and regulated by the Financial Services Commission (FSC) of Mauritius under license number (GB19024778).

This Privacy Policy explains what personal data we collect, how and why we use it, who we share it with, and the rights you have in relation to it. It applies to visitors to our website and to our clients and prospective clients.

1. Information We Collect

We may collect and process the following categories of data about you:

- Identity and contact data: name, date of birth, nationality, postal and email address, telephone number, and identification documents (e.g., passport, national ID) provided as part of client due diligence (KYC/CDD).
- Financial data: bank account details, source of funds/wealth information, transaction history, and other information required for the services we provide.
- Technical and usage data: IP address, browser type, pages viewed, traffic data, location data, and other data collected via cookies and similar technologies when you use our website.
- Communications data: information you provide when you contact us, including correspondence and records of enquiries or complaints.
- Any other information you voluntarily provide, for example when registering for information, opening an account, or making a purchase.

2. Our Legal Basis for Processing Your Data

We process personal data on one or more of the following bases:

- Performance of a contract with you (e.g., providing services you have requested);
- Compliance with a legal or regulatory obligation, including obligations under the FSC licensing regime and the Financial Intelligence and Anti-Money Laundering Act (FIAMLA);
- Your consent, where we ask for it (e.g., marketing communications), which you may withdraw at any time;
- Our legitimate interests, such as improving our website and services, provided these do not override your rights.

3. Cookies

Cookies are small files that allow us to recognize your computer and understand how you use our site. We use the following categories of cookies:



- Strictly necessary cookies — required for the website to function and cannot be switched off.
- Analytics/performance cookies — help us understand how visitors use our site, used only with your consent.
- Marketing cookies — used to deliver relevant content or advertising, used only with your consent.

Where required, we will ask for your consent before setting non-essential cookies via a cookie consent tool. You can also adjust your browser settings to block or delete cookies at any time; note that some parts of the site may not function correctly if you do so.

4. How We Use Your Information

We use the information we collect to:

- Provide our products and services to you, including conducting client due diligence and ongoing monitoring as required by law;
- Respond to your enquiries and provide information you request about our products or services;
- Send you information about other products or services that may interest you, but only where you have consented to receive such communications;
- Notify you of changes to our website, services, or this Policy;
- Meet our legal, regulatory, and reporting obligations, including to the FSC and the Financial Intelligence Unit (FIU).

5. Data Retention

We retain personal data only for as long as necessary for the purposes it was collected, including to satisfy legal, regulatory, accounting, or reporting requirements.

- KYC/CDD, transaction, and other regulatory records are retained for a minimum of seven (7) years following the end of the business relationship, in line with our AML/CFT obligations under Mauritian law, or such other period as required by the FSC or applicable law.
- Marketing data is retained until you withdraw consent or request deletion, and in any event no longer than is necessary for the purpose collected.
- Website usage data collected via cookies is retained in accordance with the retention periods set out in our cookie consent tool.

6. Disclosure of Your Information

We do not sell, rent, or lease your personal information to third parties for marketing purposes. We may, however, disclose your personal data in the following circumstances, which are a necessary part of operating a licensed financial services business:

- To the Financial Services Commission (FSC), the Financial Intelligence Unit (FIU), and other competent regulatory or law enforcement authorities in Mauritius or elsewhere, where required or permitted by law;
- To auditors, correspondent banks, custodians, payment service providers, and other parties involved in the operation and settlement of our services;
- To professional advisers (legal, accounting, compliance) bound by duties of confidentiality;
- In the event that we sell, merge, or transfer all or part of our business, to the buyer or successor entity;
- Where we are legally required to disclose information, or to detect, prevent, or investigate fraud or other financial crimes.

We do not otherwise share your personal data with third parties for their own independent marketing purposes.



7. International Data Transfers

As part of operating our business, personal data may be transferred to, and processed in, countries outside Mauritius (including outside the European Economic Area), for example where we use service providers, correspondent banks, or group entities located abroad.

Where we transfer personal data internationally, we take steps to ensure it receives an adequate level of protection, including by using contractual safeguards, verifying the receiving jurisdiction has an adequate data protection framework, and/or obtaining your explicit consent to the transfer where required. We do not transfer personal data internationally on the basis of a general "by using our site you agree" clause alone.

8. Keeping Your Information Secure

We maintain appropriate technical and organizational measures to protect personal data against unauthorized access, loss, misuse, or alteration, in line with our internal information security procedures. Personal data may be held on our IT systems or in physical/hard-copy form, both of which are subject to access controls.

No method of transmission over the internet is completely secure. While we take reasonable steps to protect information sent to us electronically, we cannot guarantee its absolute security, and any transmission is at your own risk.

In the event of a data breach affecting your personal data that is likely to result in a risk to your rights, we will notify the Mauritius Data Protection Office and affected individuals in accordance with our obligations under the Data Protection Act 2017.

9. Your Rights

Subject to applicable law (including the Mauritius Data Protection Act 2017 and, where applicable, the EU General Data Protection Regulation), you have the right to:

- Access the personal data we hold about you;
- Request correction of inaccurate or incomplete data;
- Request erasure of your data, subject to our legal and regulatory retention obligations;
- Object to, or request restrictions of, certain processing;
- Withdraw consent at any time where processing is based on consent (this does not affect the lawfulness of processing before withdrawal);
- Lodge a complaint with the Mauritius Data Protection Office or another competent supervisory authority.

To exercise any of these rights, please contact our Data Protection Officer at compliance@accuindex.com.

10. Third-Party Links

Our website may include links to third-party sites. A link does not imply endorsement of that site's privacy practices. You should review the privacy policy of any third-party site before submitting personal data to it. We do not control, and are not responsible for, the content, accuracy, or privacy practices of linked sites.

11. Children's Privacy

Our services are not directed at, and are not intended for use by, individuals under the age of 18. We do not knowingly collect personal data from minors. If we become aware that we have inadvertently collected such data, we will take steps to delete it.



12. Changes to This Policy

We may update this Privacy Policy from time to time to reflect changes in our practices or applicable law. The "effective date" at the top of this Policy indicates when it was last revised. We encourage you to review this page periodically.

13. Contact Us

If you have any questions, concerns, or complaints about this Privacy Policy or how we handle your personal data, please contact us at:

Compliance Department

Email address: compliance@accuindex.com

You also have the right to lodge a complaint with the Mauritius Data Protection Office if you believe we have not handled your personal data in accordance with the law.
